



## CARL E. MCKEE HOSPITALITY PERSON OF YEAR AWARD

The Austin Hotel and Lodging Association has recognized Austin's greatest natural resource and hospitality industry employees with the Carl E. McKee Hospitality Award. The award is named after Carl E. McKee, who was a long-term hotel general manager, former president of AHLA, industry leader, role model and mentor to many in the Austin hospitality industry.

Beginning in 2001, the association began presenting two awards, one for Outstanding Service and one for Hospitality Management. The winners in each category win a keepsake medallion, a personalized "Carl E. McKee Hospitality Award Winner" name-tag for use at work, a commemorative photo plaque for display at his/her property's front

desk or appropriate location as well as \$500 cash prize. The 2nd and 3rd place winners win a David Allen Memorial Scholarship\* (value of \$275) as well as \$250 toward travel expenses to the TH&LA 70th Annual Short Course to be held January 5-9th, 2015 at the Conrad N. Hilton College of Hotel & Restaurant Management at the University of Houston.

*\*The scholarships are named after David Allen, an advocate for Austin tourism and founder of Celebrate Austin Magazine. Short Course is an in-depth orientation to each hotel discipline in 90-minute sessions, exposing employees to the full spectrum of hotel management during the week-long program. Attendees include trainees to supervisors, department heads to general managers. Short Course faculty includes professors from the Conrad N. Hilton College as well as hospitality figures of international reputation and they blend academic insight with practical experience for an enjoyable and enriching training experience.*

## NOMINATION CRITERIA

### CATEGORIES

#### • HOSPITALITY MANAGEMENT

*(salaried employees from any department)*

#### • OUTSTANDING SERVICE

*(hourly employees from any department)*

AHLA Member Hotels may nominate one individual from each category Non-Member Hotels may only nominate one individual for the Outstanding Service category

- Nominees must have been employed at an AHLA member property for at least one year and must consistently deliver the exceptional level of customer service that makes visitors want to return to Austin.
- Extra consideration is given to nominees who volunteer for work/charity activities, especially within the hospitality or business community.
- Previous nominees (except winners of the Carl E. McKee award) may be nominated again.

- An impartial business industry panel will select the finalists and winners.
- The top nominees will be notified of their finalist status by AHLA by December 12, 2014. However, the winner's identity will be revealed at the event during the award ceremony on Thursday, December 18, 2014 at the W hotel.

## PAST 10 YEAR RECIPIENTS

### CARL E. MCKEE HOSPITALITY PERSON OF YEAR AWARD

2013 Outstanding Service – Allison Josefowitz  
W Hotel

2013 Hospitality Management – Danny James  
Omni Barton Creek Resort & Spa

2012 Outstanding Service – Daisy Undercuffler  
Four Seasons

2012 Hospitality Management – Shaady Gadessy  
W Hotel

2011 Outstanding Service – Renan Palma  
Four Seasons

2011 Hospitality Management – Marji Calvert  
Four Seasons

2010 Outstanding Service – Mark Sayre  
Four Seasons

2010 Hospitality Management – Javier Ortiz  
Hyatt Regency Austin

2009 Outstanding Service – Allison Batlin  
Omni Austin Downtown

2009 Hospitality Management – Mark Dayanandan  
Hilton Austin Hotel

2008 Outstanding Service – Rachel Diaz  
Radisson Hotel & Suites Townlake

2008 Hospitality Management – Scott Hensley  
Omni Austin Hotel at Southpark

2007 Outstanding Service – Donald Edmonson  
Wyndham Garden Hotel

2007 Hospitality Management – Max Vasquez  
Radisson Town Lake

2006 Outstanding Service – Steve Rodgers  
Hilton Austin Downtown

2006 Hospitality Management – Emma Martinez  
Hilton Airport

2005 Outstanding Service – Brittney Franks  
Hilton Austin Downtown

2005 Hospitality Management – Don Parks  
Embassy Suites Downtown  
2004 Outstanding Service – Franco Esquivel  
Four Seasons Hotel

2004 Hospitality Management – Bea Jaramillo  
Crowne Plaza Hotel & Executive Meeting Center

2003 Outstanding Service – Larry Franklin  
InterContinental Stephen F. Austin Hotel

2003 Hospitality Management – Vicente Rogue  
DoubleTree Guest Suites



2014 AUSTIN HOTEL & LODGING ASSOCIATION  
CARL E. MCKEE HOSPITALITY PERSON OF YEAR AWARD

**NOMINATION FORM**

**CATEGORY:**

\_\_\_\_\_ HOSPITALITY MANAGEMENT (salaried position)

\_\_\_\_\_ OUTSTANDING SERVICE (hourly position)

*\*AHLA Member properties may nominate one individual for each category for consideration for this award. Please complete a separate form for each nominee.*

*\*Non-Member Hotels may only nominate one individual for Outstanding Service.*

**Name of Person Submitting Nomination:**

**Telephone:**

Employee Name: \_\_\_\_\_

Hotel: \_\_\_\_\_

Position: \_\_\_\_\_

Date of Hire: \_\_\_\_\_

Date to Schedule Photo of Nominee: \_\_\_\_\_

Telephone \_\_\_\_\_

Examples of Nominee's ability to enhance the hotel's performance and provide outstanding customer service:

\_\_\_\_\_

Volunteer Activities (In Hotel, Professionally or in the Community):

\_\_\_\_\_

- In 500 words or less, please describe why this employee is deserving of this recognition.
- Include up to three guest comment cards, letters or other support materials.

Return this completed form, a 500-word nomination and a maximum of three support documents via EMAIL ONLY to [info@austinlodging.org](mailto:info@austinlodging.org) by the **DEADLINE of Friday, December 5th, 2014.**

For more information email Denise Eisman, [denise@austinlodging.org](mailto:denise@austinlodging.org) or 512-296-7492 or committee volunteer, Kelly Quinney, [kelly@thesteamteam.com](mailto:kelly@thesteamteam.com) or 512-634-6345